Information and Education Technology MSCHE Accreditation

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Chief Information Officer

Communications



Sometimes both sides of a conversation have a blind spot.

Information Technology

MSCHE

- Develop comprehensive technology ops plan and staffing (COSA/CIO)
- External comprehensive IT assessment (COSA/CIO)
- IT implementation schedule for potential funding (URC/COSA/CIO)

Actions

- ITD Transformation
- Support Contract
- Training Capability
- IT Strategic Plan

Foundation

- Process Improvement
- Compliance
- Governance
- Modernization

Tools

- Student Information Systems
- Sharepoint
- Google Apps for Gov't

Planning

- AY 14
- Strategic Plan Implementation
- POM

Academic Computing Environment

Student Carrel

Wireless

BYOD

Faculty Office/Home Workstation

Wireless

Ops Network

BYOD

Kiosk

Ops Network

Tasks Tools

Google Create

Blackboard Consume

Research Exchange Grade Sharepoint

Collaborate **FileShare**

Discuss SIS VTC Lecture

Workstation

BYOD

Library

Wireless

Ops Network

Classroom (

Ops Network

Wireless

Projector

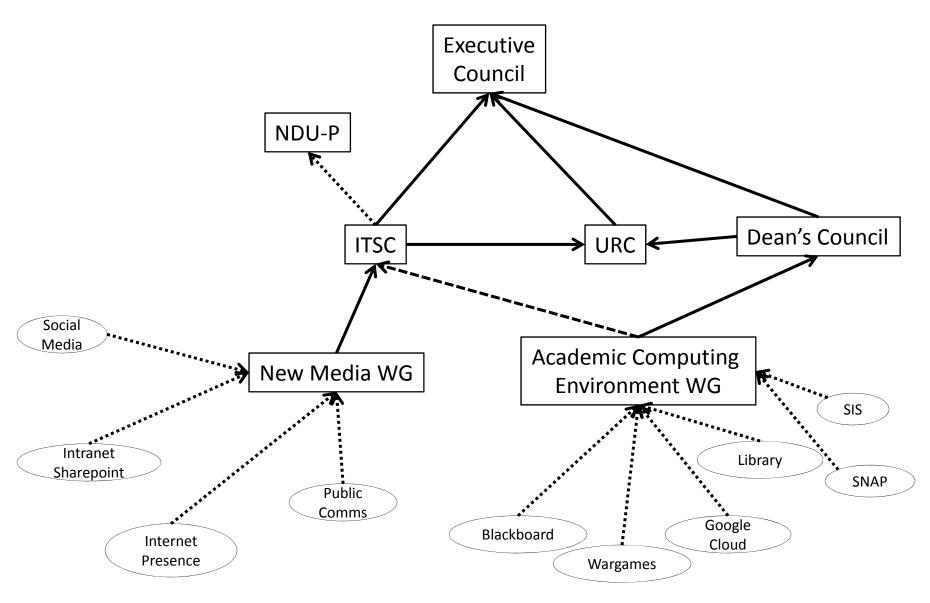
BYOD Dongle

Workstation

Screen

Whiteboard

IT COI Battle Rhythm Flow



Strategic Outline

2013 2014 2015 2016

Client
Modernization
ITD Consolidation
Google Apps for
government
Sharepoint
Correct CAT 1's
Systems Analysis
Project
Management
SIS

Lifecycle Replacement

 GU^2M

Enterprise Email
Collaboration
Single Enclave
Business Process
Improvement
Web Content
Management
System Migration
& Consolidation
NIPR Migration

Lifecycle Replacement Cloud Transitions Improved Connectivity

Lifecycle Replacement Integrated
Information
Environment

Cloud Connected Collaborative Assured

Lifecycle Replacement



Functionality and Usability

Good

MSCHE Monitoring Report

Description: Actions specified in MSCHE Letter to NDU-P dated June 29, 2012. **Standards NOT met are 3 (Institutional Resources) and 5 (Admin).**

- Develop comprehensive technology ops plan and staffing (COSA/CIO)
- External comprehensive IT assessment (COSA/CIO)
- IT implementation schedule for potential funding (URC/COSA/CIO)
- Revise strategic plan using 6 February 2012 mission statement (AA/Colleges)
- Operationalize University strategic goals and objectives linked to mission (AA/Colleges)
- Develop a comprehensive multi-year budget process to set priorities (URC/EC)
- Use Collaborative process to develop new goals (AA)
- Connect Strategic Planning Goals to decision making (AA)
- Implement institutional level assessment activities for renewal processes (AA)

30 November 2012 Status

- External IT assessment complete (J-6, J-7, 93rd Brigade) but have not seen a written report.
- NDU Strategic Plan tying goals and objectives to new mission complete; working to operationalize for decision making.
- Need to address URC and EC processes for setting priorities and making decisions. How do we prioritize based on mission and decide funding for each?

Inputs and Outputs

Inputs

Network Operations
Information Assurance
Application Support
Help Desk
Project Management

User Involvement

Training Systems Analysis

Outputs

Email Office Internet

Business Process Improvement
Education Services
Web Content Management
Office Productivity

The Challenge



Google Apps, Sharepoint

Good

Monitor-able

Assured

Cloud

Connected

Collaborative

Difficult to Govern Impossible to Update Unresponsive/Unusable **Expensive to Monitor**



Primary Transition Tasks

Mitigate CAT 1 security findings

- •Re-engineer network
- •Third party software updates
- •Network Access Control
- Network Monitoring
- •Configuration Mgmt

Support Contract Transition

ITD Consolidation

Budget Profile Project Mgmt

NIPR v. Comm

Progress

Govern-able
Update-able
Use-able
Monitor-able

Initiatives

Foundational

- Configuration management
- Project Management
- Decision Making Process
- Battle Rhythm
- Compliance
- SCCM
- Network Modernization
- Client Modernization

Physical

- Sharepoint (Std 3)
- Google cloud
- SIS (Std 3)
- Internet Wireless

Organizational

- ITD Transformation
- Support Contract
- Training

• Retirements

- AppNet
- DES
- uNet
- uNet Financials

Planning

- AY 14
- Strategic Plan
- POM

Cloud Connected Collaborative Assured



MSCHE Requirements

Administrative

- CIO Strategic Plan (Std 2)
 - Link to NDU Strategic Plan
 - Link to Budget
- External IT assessment (due 1 Jun) [Std 3]
 - Include review of staffing needs
- Prepare section so people will want work here [Std 3]
 - Leaders and specialists
- Survey of performance for IT, Academic, etc. [Std 5]
- Institutional Assessment Capability [Std 5]
- Personnel Readiness [Std 3]

Physical

- SIS (Std 3)
- Collaboration System (Std 3)
- Infrastructure (Std 3)

